

Meeting Date: April 13, 2018

MSHN Representatives:

19 members attended in person (2 attended by phone), D. Dedloff (MSHN), K. Zimmerman (MSHN)

KEY DISCUSSION TOPICS

- Welcome & Introductions
- MSHN Information Items:
 - FY17 Annual Compliance Summary Report
 - FY17 QIC-CSC Balanced Scorecard
 - FY17Q4 PI Summary Report
- FY17 Q4 Medicaid Fair Hearing Report
- FY19-20 MSHN Strategic Plan
- MSHN and MDHHS Updates
- RCAC Informational Forms
- CMHSP local updates

✓ **KEY DECISIONS**

- ✓ Approval of the Agenda for April 13, 2018 (Handout #1)
- ✓ Review Minutes & Follow-up Items from December 08, 2017 (Handout #2)
 - Minutes were approved as written
- ✓ MSHN Informational Items:
 - *FY17 Annual Compliance Summary Report: (Handout #3) Kim Zimmerman*
 - *Reviewed internal DMC audit results for both CMHSP's and SUD providers*
 - *12 CMHP full reviews completed this year*
 - *Comparison of FY17 to FY16 showed an improvement in most areas for the DMC and program specific standards*
 - *19 full reviews and 18 interim reviews completed for SUD providers*
 - *No comparison from previous year as the audits standards have changed*
 - *There is room for improvement in all areas reviewed*
 - *Reviewed results of external HSAG audits*
 - *PMV site review received 100% compliance as it has since FY2014*
 - *PIP also received 100% compliance as it has since FY2014/2015*
 - *Reviewed results of external MDHHS audits*
 - *FY17 was a follow up review year for HSW and SUD*
 - *All plans of correction were approved as implemented*
 - *Autism Review:*
 - *Credentialing Standards received a very low percent in compliance*
 - *Reviewed summary of customer service and compliance calls*
 - *Both areas have shown a decrease compared to FY2016*
 - *FY17 QIC-CSC Balanced Scorecard: (Handout#4) Kim Zimmerman*
 - *Reviewed the scorecard results through the end of FY17*
 - *The CSC standard for timeliness is below the committee established standard*
 - *Efforts to improve this are being discussed with the committee*
 - *FY17Q4 PI Summary Report: (Handout #5) Dan Dedloff*
 - *The established threshold for indicators #1,2,3 and 4 is 95% (set by MDHHS)*
 - *Reviewed results compared to previous quarters*
 - *For FY17Q4, MSHN was at 94.74% for indicator 3c (% of persons who started a service within 14 days of assessment)*
 - *All CMHSP's who fell below the standard for any indicator is required to submit a plan of correction to MSHN*
 - *FY17Q4 Medicaid Fair Hearing Report: (Handout #6) Dan Dedloff*
 - *Reviewed the information that is trended region wide*
 - *Region wide there were 129 requests for hearings during FY17 and 106 dismissals*
 - *FY19-20 MSHN Strategic Plan: (Handout #7) Kim Zimmerman*
 - *The process of getting group feedback was discussed*

	<ul style="list-style-type: none"> ▪ <i>The purpose of the Strategic Plan, along with MSHN's vision and mission were reviewed</i> ▪ <i>We discussed the quadruple aim (with the new aim of Better Provider Systems)</i> ▪ <i>We reviewed each strategic goal and objective (identifying if it was a new goal, revised goal, or continued goal)</i> ▪ <i>There was no feedback at this time from the council</i> ▪ <i>They were informed that they could reach out to Kim Zimmerman if they had any questions or comments about the plan</i> <ul style="list-style-type: none"> ✓ MSHN and MDHHS Updates: <ul style="list-style-type: none"> ○ Update provided on the status of 298 ○ FY18 MSHN Member Handbook <ul style="list-style-type: none"> ▪ The handbook is now available ▪ The next step is to get it translated into Spanish ○ MSHN Compliance Training <ul style="list-style-type: none"> ▪ Discussed the standardized training that has been completed by the PIHP Compliance Officers workgroup ▪ This will be reviewed during an upcoming meeting ○ MDHHS QIC Meeting <ul style="list-style-type: none"> ▪ Updates given regarding the PIP ✓ RCAC Member Information Forms <ul style="list-style-type: none"> ○ The purpose of the forms was explained ○ Each member was asked to complete one and return it to Kim Zimmerman
<ul style="list-style-type: none"> ✓ ACTION/INPUT REQUIRED 	<ul style="list-style-type: none"> • Future Agenda Items: <ul style="list-style-type: none"> ○ To be sent to council chair or MSHN liaison
<ul style="list-style-type: none"> ✓ KEY DATA POINTS/DATES 	<ul style="list-style-type: none"> • Next meeting scheduled for June 08, 2018: 12:30-3 Gratiot Integrated Health Network Lawson Center