

Meeting Date: February 12, 2021

RCAC/MSHN Attendees:

15 members attended online, S. Gettel (MSHN), M. Scott (MSHN), and D. Dedloff (MSHN)

KEY DISCUSSION TOPICS

- | | |
|--|---|
| <ul style="list-style-type: none"> • Welcome & Introductions • Review and approve December 11, 2020 meeting snapshot <ul style="list-style-type: none"> ○ Follow-up agenda items • Approval of current agenda • Presentation: Veteran Navigator • MSHN Information Items: <ul style="list-style-type: none"> ○ QAPIP Executive Summary ○ MSHN FY2020 QAPIP Report ○ MSHN FY2021 QAPIP Plan ○ FY20 Q4 Denial, Grievance, Appeals, and Second Opinion Summary Report | <ul style="list-style-type: none"> • RCAC Surveys Results • CMHSP Local Updates • Other Business • Next Meeting Agenda Suggestions • Adjourn |
|--|---|

✓ **KEY DECISIONS**

- ✓ Welcome & Introductions
- ✓ The RCAC meeting snapshot from December 11, 2020 was approved.
 - Follow-up agenda items: No additional comments on the FY21 Guide to Services Handbook.
- ✓ The current agenda was approved.
- ✓ Michael Scott (MSHN) presented on the Veteran Navigator program.
- ✓ MSHN Informational Items:
 - Sandy Gettel (MSHN) presented for review and discussion:
 - QAPIP Executive Summary
 - MSHN FY2020 QAPIP Report
 - MSHN FY2021 QAPIP Plan
 - Dan Dedloff (MSHN) presented the FY20 Q4 Denial, Grievance, Appeals, and Second Opinion Summary Report for review and discussion.
- ✓ Dan Dedloff reviewed the results of the recent MSHN RCAC council surveys results.
- ✓ CMHSP Local Updates
 - Bay-Arenac Behavioral Health – No updates
 - CMH for Central MI – No updates
 - CMHA of C-E-I
 - Staff liaison reported their annual community breakfast will happen virtually in March.
 - Gratiot Integrated Health Network – No updates
 - Huron Behavioral Health – No updates
 - The Right Door
 - Member reported that satisfaction surveys are currently being completed and their drop-in center is open two days a week.
 - LifeWays Community Mental Health – No updates
 - Montcalm Care Network – No updates
 - Newaygo County Mental Health
 - Member reported that their local CAC has not been meeting.
 - Saginaw County CMHA – No updates
 - Shiawassee Health and Wellness – No updates

	<ul style="list-style-type: none"> ○ Tuscola Behavioral Health Systems – <ul style="list-style-type: none"> ▪ Staff liaison reported that their CAC meetings have been happening quarterly via Zoom but attendance is down. ✓ Other Business: None ✓ Next Meeting Agenda Suggestions: <ul style="list-style-type: none"> ○ Local consumer advisory council engagement discussion ✓ Adjourned
✓ ACTION/INPUT REQUIRED	<ul style="list-style-type: none"> ● None
✓ KEY DATA POINTS/DATES	<ul style="list-style-type: none"> ● Next meeting scheduled for April 9, 2021, 12:30-3:00pm via Zoom online