

# Provider Network Management Committee Minutes

Date: 4/1/2020

Location:  Gratiot Integrated Care Network – Hawk Room  Conference Call

Time: 10:00 AM until 12:00 PM

Call-In: 888-585-9008/320.707.733

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Attendance (phone*):	<input checked="" type="checkbox"/> T. Lawrence (CMHCM)*	<input checked="" type="checkbox"/> A. Ferzo (Huron)*
<input checked="" type="checkbox"/> M. Cupp (Lifeways)*	<input checked="" type="checkbox"/> J. Keilitz (Saginaw)*	<input checked="" type="checkbox"/> S. Gunsell (Tuscola)*
<input type="checkbox"/> D. Jenks (Shiawassee)*	<input checked="" type="checkbox"/> K. Jaskulka (MSHN)*	<input checked="" type="checkbox"/> E. Lewis (BABH)*
<input type="checkbox"/> N. Derusha (The Right Door)*	<input checked="" type="checkbox"/> C. Watters (MSHN)*	<input checked="" type="checkbox"/> M. Rozek (BABH)*
<input checked="" type="checkbox"/> S. Richards (The Right Door)*	<input checked="" type="checkbox"/> J. Labun (Newaygo)*	<input type="checkbox"/> D. Caruss (Montcalm)
<input checked="" type="checkbox"/> S. Stroh (Gratiot)*	<input checked="" type="checkbox"/> S. Chick (CEI)*	<input checked="" type="checkbox"/> T. Humphreys (Huron)*
<input checked="" type="checkbox"/> J. Huson (Montcalm)*	<input checked="" type="checkbox"/> T. Lewicki (MSHN)*	<input type="checkbox"/> A. Dillon (MSHN)*
<input checked="" type="checkbox"/> B. Pazdan (CEI)*	<input checked="" type="checkbox"/> E. Magen (CEI)*	<input type="checkbox"/> M. Davis (MSHN)*

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## Information

*All available information should have been shared and reviewed prior to the meeting. Prior to the meeting, attendees review materials and prepare questions/feedback. Information includes previous minutes, data reports/dashboards, announcements, etc.*

1. Welcome and Roll Call
2. Review and Approve 4/1/2020 Agenda
3. Review PNMC Minutes 2/26/2020
4. [MSHN Response to Coronavirus](#) – communication method, FAQs, opportunity for Q&A
  1. Operations Council Request - uniform response in how we intend to support our vocational providers through this downturn (see email attached to meeting invite). UPDATE: Finance Council addressing matter. Key considerations for FC will be submitted for their April meeting.

## Waiver Updates

1. HCBS Transition/ABA Guidance (T. Lewicki)

**Decision:** update only

**Background:**

**Question:**

**Discussion:** Refer to COVID-19 webpages for HCBS and ABA guidance relative to COVID-19. HSBC heightened scrutiny reviews continue via desk audits. MSHN is seeking guidance on the status of surveys scheduled in May. ABA guidance recently issued identifying as an essential service; however, must have solid clinical judgment to conduct f2f.

**Outcome:**

## Regional Efforts – Training, Contracting and Provider Monitoring

1. [Annual Contract Review](#) Planning

**Decision:** [Change Management Planning](#)

1. Identify review sub-workgroup(s) for Autism, Inpatient, FI
2. Additional planning considerations

**Background:** fiscal contract review procedures includes opportunity for provider input.

**Question:**

**Discussion:**

**Outcome:** Assigned responsibility to reach out to providers. Feedback requested by May 31<sup>st</sup>. Feedback should be sent to C. Tiffany/K. Jaskulka to compile. M. Cupp, J. Huson, T. Lawrence

will participate in review and present changes to PNMC in June – invite to be sent. Andrea Andrykovich, Shiawassee RRO will coordinate review/revisions of recipient rights sections with regional RROs. Contract templates and memo to providers will be sent to PNMC.

2. Inpatient Psychiatric (M. Davis)

**Decision:** No Updates on Monitoring

**Background:**

**Question:**

**Discussion:**

**Outcome:**

3. FI Performance Monitoring (A. Dillon)

**Decision:** No Updates on Monitoring

**Background:**

**Question:**

**Discussion:**

**Outcome:**

4. Training Reciprocity Update (A. Dillon)

**Decision:** No Updates

**Background:**

**Question:**

**Discussion:**

**Outcome:**

5. Autism Operations (C. Watters)

**Decision:** Refer to Snapshot

**Background:**

**Question:**

**Discussion:**

**Outcome:**

6. Specialized Residential (C. Watters)

**Decision:** Regional planning – identify contacts; status of GroupSite

**Background:**

**Question:**

**Discussion:**

**Outcome:** PNMC members will send contacts for Specialized Residential monitoring to C. Tiffany – meeting to be coordinated in the weeks to come.

7. H2015 Implementation (T. Lawrence)

**Decision:** Information sharing

**Background:** Memo from J. Wieferrich dated 3.22.20 notifying regions to begin the process of discontinuing H0043 (contracts and data systems) and being using H2015 (15 min unit) effective 10.1.20.

**Question:** It is a huge process to amend every PCP as the daily/weekly needs for CLS change. It is very hard for providers to bill appropriately for the shared staffing arrangements. What are CMHSPs proposing as a process and how are you handling these changes?

**Discussion:** Issues with PCE authorizations based on fluctuation of need. Challenges with shared living settings. Would like to brainstorm implementation ideas.

**Outcome:** Table for April meeting to give time to consider implementation.

8. Provider Directory (E. Lewis)

**Decision:** Including out-of-state hospitals in directory; review of Federal Requirements

**Background:** Rational not to include is that we don't want individuals necessarily choosing an out-of-state hospital. It's just a good resource to have for our potential ID/D needs. In addition, I do not include providers we use for out-of-county residential or CLS placements.

**Question:** Do we include out-of-state providers in the directory?

**Discussion:** Reviewed managed care rules which indicate types of providers required to be included in a directory – does not address in-state vs. out of state. Generally, single case agreements are not included, only contracted providers. This should include out of state providers as well. Discussion on the difference between SCAs and Individual Type A contract (residential). ITA would be considered a contracted provider since they are subject to audits, training requirements, etc.

**Outcome:** BABHA will discuss internally and follow up with MSHN if further guidance is needed.

## Credentialing and Recredentialing

1. OC input on credentialing workgroup; Regional Implementation of CAP

**Decision:** Update only.

**Background:** Request to develop a quarterly group to address credentialing was denied by OC. Supported a meeting to address CAP implementation.

**Question:**

**Discussion:**

**Outcome:** PNMC members will send contacts for credentialing functions to C. Tiffany – meeting to be coordinated in the weeks to come.

## Informational

1. MSHN Council & Committee Updates

1. MSHN Board Update – [MSHN Website - Board Meeting](#)

2. Operations Council Update – [MSHN Website - Operations Council](#)

3. Customer Service Committee – [MSHN Website - Customer Service](#)

4. Utilization Management Committee – [MSHN Website - Utilization Management](#)

5. Information Technology Council – [MSHN Website - Information Technology](#)

6. Regional Consumer Advisory Council – [Consumer Advisory Council](#)

7. Provider Network Management Workgroup- [MSHN Provider Network Management Committee](#)

8. Compliance Committee [MHN Website-Regional Compliance Committee](#)

9. Training Coordinators Workgroup – [Training Reciprocity \(Box\)](#)

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Next Meeting: 4/22/2020 – Conference Call