



Council, Committee or Workgroup Meeting Snapshot

Meeting: Information Technology Council

Date: March 17, 2021

ITC Attendees

- MSHN - Forest Goodrich
- Bay – Brett Kish
- CEI – Joanne Holland
- Central – Brian McNeill
- Gratiot – Alec Keck
- Huron - Shannon Wichert
- Lifeways – Alexis Shapiro
- Montcalm – Terry Reihl
- Newaygo - Jill McKay
- Saginaw – AmyLou Douglas
- Shiawassee - Doug Meylan
- Right Door – Nathan Derusha
- Tuscola - Tammy Smith

Guests

- MSHN – Joseph Wager
- MSHN – Steve Grulke
- MSHN – Linda Proper
- Central – Jane Cole
- Central – Kevin Faught
- Lifeways – Holly Paige
- Right Door – Jill Carter
- Saginaw – Holli McGeshick
- Saginaw – Dave Dunham

KEY DISCUSSION TOPICS

- Approval of snapshot from February 2021
 - ACRS, ADTs, LOCUS and other HIE activities
 - HSAG kickoff meeting
 - MDHHS Technical Assistance on H2015 and U modifiers
 - BH-TEDS and Encounter reporting
 - Penetration rate quarterly analysis
 - BH-TEDS validations recommendation
 - CIO forum highlights
 - BH ADT outbound project
 - CC360 API and multifactor authentication
 - MI Gateway project
 - Other
- ITC meeting for April will be call-in only
Request for customer services denial information

✓ KEY DECISIONS

- February 17 minutes approved. Any changes, please send to jennifer.mccoy@midstatehealthnetwork.org
- Steve asked ITC members to notify him when they request any HIE process to be initiated by their project manager. This includes: ACRS, ADTs, COVID test results, LOCUS, etc. He wants to make sure the data is being received into REMI as expected.
- Forest reminded ITC members that HSAG will have its statewide kickoff call on Thursday, March 25th to describe its site review process for this year.
- Forest reminded ITC members that MDHHS will have a technical assistance webinar on Friday March 19th to review issues and successes related to implementing the H2015 service and U modifiers.
- Shyam reviewed current year file processing with Forest prior to the meeting and there are no concerns. All batches submitted for FY20 to assist with the EQI process have been received and processed.
- Joe W. posted analysis of 3rd and 4th quarter FY20, and 1st quarter FY21 penetration rate comparisons. Findings suggest that everything is within range and there are no concerns. Medicaid enrollment continues to trend

	<p>upward as ITC members have also reported this and has a slight impact on penetration rates. We anticipate this is related to the pandemic and persons not being disenrolled from Medicaid.</p> <ul style="list-style-type: none"> • Joanne shared a couple reports that CEI does under contract for MSHN where it shows values between BH-TEDS records for changes and values that don't match with other data reported in BH-TEDS. These were presented as ideas for ITC to support with the quality improvement council for doing some monitoring and improvement. Forest suggested that veterans status reports, missing Medicaid IDs on update records, and evaluating population types identified, could also be considered. ITC will review and provide feedback on which to move forward with, along with any that are being done by individual CMHSP efforts, at next month's meeting. • Alexis provided an update on CIO forum. Jackie stated that CMS interoperability rules were being considered at MDHHS and MiHIN so PIHPs do not need to devote resources toward it at this point. EQI and BH-TEDS continue as important topics. • Open discussion about BH ADT outbound projects. Joanne indicated that CEI design specifications are complete and development will start in April. She is hoping to go-live in May. • Open discussion about CC360 API integration. No movement in this area yet. Brett shared that PCE is on hold while they work with the Oakland pilot and MDHHS. • Brett shared Bay-Arenac project to get the VIPR datasets through the MiHIN product MI Gateway. He is targeting 10 to 15 users as they start up. Forest stressed that any use cases and licensing for MiHIN products is covered under the annual agreement with MSHN and MiHIN. MiHIN supports this arrangement. Any required agreements will be in place so that ITC members can pursue any datasets that MiHIN has without having to re-pay for it. The MiHIN onboarding process is required to license MI Gateway. • Shannon asked ITC members if they received the file template and request for Customer Services denial data. Joanne asked if this was related to her concerns from last month about quarterly requests for information coming from MDHHS. Forest suggested that he was not aware of any template. Brett forwarded a communication that originated from MSHN explaining the denial information and that it was an add-on to an existing reporting process. Forest was going to back and find out more information. • April ITC meeting will be conference call only.
<p>✓ ACTION/INPUT REQUIRED</p>	<ul style="list-style-type: none"> • ITC members will notify Steve of ACRS, ADT, COVID and LOCUS startup activities in HIE. • ITC members will review possible BH-TEDS validation activities to recommend for QIC, including any internal processes that would benefit the region. • Forest will review the communication for customer services and the template and report back to ITC next month.
<p>✓ KEY DATA POINTS/DATES</p>	<ul style="list-style-type: none"> • ITC Meeting: April 21, 2021 1pm–3pm conference call • CIO forum meeting: March 26, 2021 9am-11:30am conference call