

# Provider Network Management Committee Minutes

Date: 4/25/2018

Location:  CEI-CMHA, G11-A  Conference Call

Time: 10:00 AM until 12:00 PM

Call-In: 888-585-9008/320.707.733

## Attendance (phone\*):

- |   |   |   |
|---|---|---|
| <input checked="" type="checkbox"/> S. Clevenger (Lifeways)*      | <input checked="" type="checkbox"/> T. Lawrence (CMHCM)*  | <input checked="" type="checkbox"/> A. Ferzo (Huron)*     |
| <input checked="" type="checkbox"/> M. Cupp (Lifeways)*           | <input checked="" type="checkbox"/> J. Keilitz (Saginaw)* | <input checked="" type="checkbox"/> J. Hagedon (Tuscola)* |
| <input checked="" type="checkbox"/> D. Jenkins (Shiawassee)*      | <input checked="" type="checkbox"/> K. Jaskulka (MSHN)*   | <input checked="" type="checkbox"/> S. Johnson (Tuscola)* |
| <input checked="" type="checkbox"/> N. Derusha (The Right Door)   | <input checked="" type="checkbox"/> C. Watters (MSHN)     | <input type="checkbox"/> M. Rozek (BABH)*                 |
| <input checked="" type="checkbox"/> S. Richards (The Right Door)* | <input checked="" type="checkbox"/> C. Mills (Newaygo)*   | <input checked="" type="checkbox"/> T. Curtis (Montcalm)  |
| <input checked="" type="checkbox"/> S. Stroh (Gratiot)*           | <input checked="" type="checkbox"/> B. Pazdan (CEI)       | <input checked="" type="checkbox"/> T. Humphreys (Huron)* |
|   | <input checked="" type="checkbox"/> T. Lewicki (MSHN)*    | <input type="checkbox"/> A. Dillon (MSHN)*                |
|   |   | <input type="checkbox"/> M. Davis (MSHN)*                 |

## Purpose and Powers

**Purpose:** *provide counsel and input to with respect to regional policy development and strategic direction.*

- **Develop** *policies and standards related to provider network management*
- **Identify** *barrier and gaps related to network adequacy*
- **Recommend** *improvement strategies*
- **Monitor** *follow-through*
- **Coordinate** *with other committees*

## Information

*All available information should have been shared and reviewed prior to the meeting. Prior to the meeting, attendees review materials and prepare questions/feedback. Information includes previous minutes, data reports/dashboards, announcements, etc.*

1. **Welcome and Roll Call**
2. **Review and Approve 4/25/2018 Agenda -**
3. **Review PNMC Minutes 3/28/2018 - approved**
4. **PNMC Action Plan Review Progress to Plan**
  - a) Home and Community Based Services (C. Watters)

**Decision:**

**Question:** None

**Discussion:** Todd was not present but provided a packet of information as informational to support questions and the discussion from March. Todd will be releasing some documents related to heighten scrutiny in short order.

**Outcome:**
  - b) Reciprocity – Intra-Regional Systems Update (C. Watters)

**Decision:**

**Background:**

**Question:**

**Discussion:** FI team meeting notes provided; Inpatient schedule provided. Memorial Health Care final report will be distributed in short order.

Informed group that PIHP reciprocity workgroup is considering Specialized Residential as the next provider type to develop a regional monitoring system to support reciprocity. A sample tool has been floating around via email, but discussions have not occurred to this point. The workgroup has not begun meeting at this point. Providers from the Provider Alliance have volunteered to participate and one CMHSP representative has volunteered to participate and offer input. Routine updates will be provided.

**Outcome:**

c) Provider Directory Update (C. Watters)

**Decision:** Since NCQA is not being pursued by MSHN, some data elements are not required for the directory. One member felt they should not be required. Another member thought it was good information to provide. Decision was that the template will not be updated; CMHSPs can decide whether or not to include in their templates. Those specific NCQA elements include: Accreditation Status, Gender, Discipline, and Board Certification

Beginning 4<sup>th</sup> Friday of May, monthly uploads will begin. Kyle will begin setting up REMI user accounts.

**Background:**

**Question:**

**Discussion:** Testing file uploads and communicating with CMHSPs with regard to validation errors. Two CMHSPs have not submitted directories. Carolyn will reach out. Next steps: look at printer friendly designs as some elements will not need to be exported for the printed version.

**Outcome:**

## 5. Other Discussion & Planning

a) Informational: Updated the committee on the status of NCQA

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Next Meeting: 5/23/2018

F2F

Conference Call

Montcalm Care Network has identified a space for the next meeting.