



Mid-State Health Network

Provider Network Management Committee - Key Decisions and Required Action

DATE: 2/24/2021 | Time: 10AM until 12PM

Zoom Meeting ID: Outlook Calendar Invite | Meeting Materials: [Box](#)

Attendees:

- | | | | |
|---|---|--|---|
| <input checked="" type="checkbox"/> M. Rozek, BABHA | <input checked="" type="checkbox"/> S. Stroh, GIHN | <input type="checkbox"/> T. Curtis, MCN | <input checked="" type="checkbox"/> N. Derusha, TRD |
| <input checked="" type="checkbox"/> S. Gunsell, BABHA | <input checked="" type="checkbox"/> T. Humphries, HBH | <input type="checkbox"/> J. Huson, MCN | <input checked="" type="checkbox"/> S. Richards, TRD |
| <input type="checkbox"/> E. Magen, CEI | <input checked="" type="checkbox"/> A. Ferzo, HBH | <input checked="" type="checkbox"/> J. Labun, Newaygo | <input checked="" type="checkbox"/> B. Owens, TBHS |
| <input checked="" type="checkbox"/> K. Squire, CMHCM | <input checked="" type="checkbox"/> M. Cupp, Lifeways | <input checked="" type="checkbox"/> J. Keilitz, SCCMH | <input checked="" type="checkbox"/> K. Jaskulka, MSHN |
| <input checked="" type="checkbox"/> T. Gingerich, CEI | <input type="checkbox"/> D. Caruss, MCN | <input checked="" type="checkbox"/> L. Vyvyan, SHW | <input checked="" type="checkbox"/> C. Tiffany, MSHN |
| | <input checked="" type="checkbox"/> L. McNett, TRD | <input checked="" type="checkbox"/> Ad-Hoc: Katy Hammack | <input type="checkbox"/> Ad-Hoc: T. Lewicki |

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
New Members	Welcome Katherine Squire, CMHCM and Breanna Owens, TBHS				
Agenda Approval Pg. 1-3	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Approved with revisions	By Who	NA	By When	NA
Minutes Approval 1/27/2021 Pg. 4-6	<input checked="" type="checkbox"/> Approved <input type="checkbox"/> Approved with revisions	By Who	NA	By When	NA
HCBS Transition	<p>Updates (K. Hammack) – reported out on <i>MDHHS BHDDDA Provider Compliance Validation Process</i></p> <p>What is CMH role? Same process; MSHN will copy CMH when reaching out to the providers.</p>	By Who	NA	By When	NA
Regional Efforts – Training, Contracting and Monitoring	<ul style="list-style-type: none"> Autism – regional audits continue; recent code changes – refer to documents in Box. FI – Contract changes: OC decision (2/22/21) was to delay contract changes until FY22. CEOs felt there were too many implications with new Technical Guide which they will address through contract negotiation meetings with MDHHS. MSHN offered a draft notice to FMS providers relative to status which will go to CEOs/EDs for review. Expect a notice from your CEO/ED in short order; Monitoring: team minutes provided as informational. IPHU – No report 	By Who	<p>ABA - All - Assess/monitor implications of 97151 changes (and MSA Policy changes when finalized)</p> <p>FI – All - look for notice from CEO/ED on FI notification</p>	By When	<p>3.24.21</p> <p>3.5.21</p>

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
	<ul style="list-style-type: none"> • Training - No report • Specialized Residential – Meeting to be scheduled in Feb. • Respite Camps – Review contract language; recommend changes Decision: Additional time needed to review – plan to discuss specific feedback in March. • Independent Facilitation Proposal (S. Richards) – seeking input on proposal for MSHN to maintain regional contract for IF services. TRD and GIHN indicated difficulty in obtaining IFs. TRD noted low utilization results in difficulty obtaining/maintaining; however, would like to increase use of IF. LifeWays contracts with a dispute resolution organization providing IFs. LW indicated IF will be default as they implement CCBHC. Hybrid may be the best option, allowing CMHs to maintain network, with access to IF’s under a MSHN contract. Decision: Get CLC feedback; bring back in March 		<p>Camps – Track Changes/ add comments. M. Cupp – address codes in draft</p> <p>IF – CT to dialogue with CLC</p>		3.12.21
<p>Provider Directory Pg.</p>	<ol style="list-style-type: none"> 1. Status on changing file re: ‘accepting new enrollees’ – in progress with PCE. 2. Two new requirements added to MDHHS contract: hospital affiliation; days and hours of operation. Awaiting clarification from MDHHS on applicability of hospital affiliation. Decision: Format for Hours of Operation – Open Text Field UPDATE: in request for clarification to MDHHS, they responded that these this requirement will be removed from the contract since they do not align Managed Care Rules. 3. Managed care rule changes: Cultural Competence Training <i>...proposed to amend § 438.410(h)(1)(vii) to eliminate the phrase ‘and whether the provider has completed cultural competence training.’</i> Decision: Remove from Directory 4. Adding Therapeutic Camps to List of Services. Decision: approved addition. 	By Who	<ol style="list-style-type: none"> 1. Testing completed, web designers must take action 2. CT to update ITR with PCE <p>CT – update website; notify PCE of addition</p>	By When	COMPLETE

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
Credentialing	<p>1. Organizational Provider Application Update (K. Jaskulka, M. Cupp). Update: Flight path finished programming changes.</p> <p>2. State Monitoring Report – refer to MDHHS memo. Expect a request to provide feedback on MDHHS proposed report for credentialing. Will go to CMH credentialing contacts and PNMC.</p>	By Who	<p>KJ to convene workgroup to review</p> <p>NA at this time</p>	By When	<p>In Progress</p> <p>Awaiting MDHHS</p>
Policy/Procedure Edits	NA	By Who		By When	
MSHN Strategic Plan & Scorecard Pg.	<p><i>Better Provider Systems</i> Strategic Priorities – feedback on Strategic Goals specific to the needs of the CMH provider networks. Feedback: Strengths – highlight reciprocity work NCQA – CMHs should focus on service/care provision; already CARF accredited. Does not believe region should pursue Goals – CLS service/respite capacity – add to action item once that process begins.</p> <p>FY21: PNMC Scorecard (Board Report) – offer feedback on scorecard measures. No suggested changes.</p>	By Who	<p>CT – submit feedback</p> <p>CT – Submit as final; quarterly reporting</p>	By When	<p>COMPLETE</p> <p>COMPLETE</p>
Misc.		By Who		By When	

Next Meeting: 3/24/2021

Parking Lot

	PCE Provider Management/Credentialing Module	

MSHN Council & Committee Updates

1. MSHN Board Update – [MSHN Website - Board Meeting](#)
2. Operations Council Update – [MSHN Website - Operations Council](#)
3. Customer Service Committee – [MSHN Website - Customer Service](#)
4. Utilization Management Committee – [MSHN Website - Utilization Management](#)
5. Information Technology Council – [MSHN Website - Information Technology](#)
6. Regional Consumer Advisory Council – [Consumer Advisory Council](#)
7. Provider Network Management Workgroup- [MSHN Provider Network Management Committee](#)
8. Compliance Committee [MHN Website-Regional Compliance Committee](#)
9. Training Coordinators Workgroup – [Training Reciprocity \(Box\)](#)