

Meeting Date: June 16, 2021

Attendees:

CEI, CMHCM, GIHN, Huron, Newaygo,
Right Door, Shiawassee and Tuscola

MSHN Staff: Kim Z.

Not Present: BABH, LifeWays, MCN and
Saginaw

*This meeting was held by zoom only

KEY DISCUSSION TOPICS

- Agenda Review
- Follow Up from Previous Meeting
- CMS Patient Access Rule
- InterOp Station
- Mediation Update
- Criminal Background Check
- Billable Service Notes
- Open Discussion
- Standing Agenda Items
- Client Personal Belongings

✓ **KEY DECISIONS**

- Additions to Agenda
 - ✓ Consumer Personal Belongings
- Follow up from previous meeting – N/A
- CMS Patient Access Portal
 - ✓ Requested to be added on from IO conference from Sally Culey and Janis Pinter.
 - ✓ This stems from concerns regarding patient portal and how we determine we are compliant.
 - ✓ Recommended from the committee to table until next meeting when Sally and Janis are in attendance.
- InterOp Station
 - ✓ This was added on from the IO conference.
 - ✓ Recommended to table until next meeting when more members are present for the conversation.
- Mediation Update
 - ✓ Kim reported that the vendor has been chosen, it's the Oakland Mediation Center.
 - ✓ This organization will be the Provider of services state-wide and contracted with MDHHS.
 - ✓ There are still meetings in process, and looking at trainings/education to be provided to clients.
 - ✓ Contract language is being developed/reviewed.
 - ✓ Questions still outstanding: mediation can be an option at any point in time? What if Consumer is in Medicaid fair hearing process and outcome of mediation is different from fair hearing decision? Is the outcome of the mediation binding? Do we incorporate into our guide to services?
- Criminal Background Checks
 - ✓ Michael Swathwood reported his CMH does not do CBC's on his board members.
 - ✓ Janis reported that Bay Arenac does complete these, as does Montcalm.
 - ✓ Andrea reported that according to Newaygo's attorney they do not have to complete them and do not.
 - ✓ There was discussion regarding 42 CFR and legal opinions pertaining to completing CBC's on board members. Who is the accountable entity? Discussion referenced 42 CFR 438.610.
- Billable Service Notes
 - ✓ Susan Richards asked the committee if CMHs' are looking at processes to look at telehealth visits specifically for case managers and comparing to their cell phone usage.
 - ✓ In the coming year, OIG will be looking at telehealth, likely in FY22 work plan.

	<ul style="list-style-type: none"> ✓ Looking at telehealth codes and comparisons. MEV will catch some, but not at the volume we are looking to do. • Open Discussion <ul style="list-style-type: none"> ✓ Susan reported that PCE is providing updates on provider information • Standing Agenda Items <ul style="list-style-type: none"> ✓ PMV is scheduled for June 22nd. ✓ July 19th – full compliance review, some findings expected due to amount of information reviewed. ✓ Next mandatory PIP not yet decided, will be related to equity. ✓ MDHHS Waiver review follow-up has received final approval. • Client Personal Belongings <ul style="list-style-type: none"> ✓ Stefanie Zin reported that CEI has had challenges with handling/tracking client personal belongings, specifically in crisis residential, AFCs, and recovery center. ✓ Where does the CMH fall in this? Does this fall on facilities, or customer services, or is it client responsibility? ✓ Gratiot reported that they recently decided they would not house client belongings any more. ✓ Stefanie requested that the group send information/policies to her.
✓ KEY DATA POINTS/DATES	<ul style="list-style-type: none"> • Next Meeting: August 20, 2021 (3rd Friday of every other month from 10:00am – 12:00pm)