

Meeting: Quality Improvement (QI) Council

Meeting Date: 1/20/2022

***Zoom Attendance**

- MSHN – Sandy Gettel*
- Bay Arenac –Sarah Holsinger*
- CEI – Shaina Mckinnon*
- Central –KaraLafferty*
- Gratiot – Taylor Hirschman*
- Huron – Levi Zagorski*
- Lifeways –PJ Hoffman*
- Montcalm – Sally Culey*
- Newaygo – Andrea Fletcher*
- Saginaw-Holli McGeshick*
- Shiawassee –Becky Caperton*
- Tuscola – Jackie Shillinger*
- The Right Door- Susan Richards*

Guests

- CEI – Tonya Seely
- The Right Door –Jill Carter*
- MSHN SUD – (quarterly)
- GIHN Pam Fachting
- MCN Joe Cappon
- BABH Melissa Deual
- Lifeways –Joshua Williams
- SCCMH-Bo Zwingman-Dole
- TBHS-
- CEI – Bradley Allen

KEY DISCUSSION TOPICS

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| <ul style="list-style-type: none"> 1) Welcome and introductions- 2) Review & Approvals <ul style="list-style-type: none"> a. Meeting Minutes/Agenda b. Review follow up action items 3) Performance Improvement Projects <ul style="list-style-type: none"> a. PIP #1 Penetration Rate-Design b. PIP #2 New Persons Starting Treatment within 14 Days-Design 4) Performance Measure Updates <ul style="list-style-type: none"> a. FUH FY21Q4 b. Priority Measures – Data load schedule 5) QAPIP- <ul style="list-style-type: none"> a. Report b. Plan/Workplan | <ul style="list-style-type: none"> 6) MDHHS/MSHN Updates <ul style="list-style-type: none"> a. Announcements b. MDHHS Follow Up Review Waiver Review – PCP Training Process Discussion c. MDHHS QIC Updates -SIS d. MSHN Website - Corona Virus MSHN 7) Project Development <ul style="list-style-type: none"> a. VN Referral- b. Behavior Treatment Data Collection |
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KEY DECISIONS

- 2) Review & Approvals
 - a. Meeting minutes for 12/20/2021 approved with no edits. No additions to the agenda.
 - b. Agenda Approved
- 3) Performance Improvement Projects (PIP)-Study/Design deferred to February
- 4) Performance Measure Updates
 - a. FUH FY21Q4 – MSHN met the standard for both children and adults. MSHN did not demonstrate a disparity between the minority population and the white population.
 - b. Priority Measures – Reviewed. No action needed. Data load schedule is in the folder for review.
- 5) QAPIP-Report and Plan reviewed in detail. Feedback will be accepted until January 31. If no additional feedback, plan and report will be approved and sent to Operations Council.
Balanced Score Card was reviewed and approved with no changes for FY22.
- 6) MDHHS/MSHN Updates
 - a. Announcements-Bria Perkins has accepted the MEV position and will begin February 1. Consumer representatives to attend QIC is in February, following approval of relevant policy and procedure and completion of required paperwork.
 - b. MDHHS Follow Up Review Waiver Review – Document guidelines will be completed based on the FAQ's from last year. QIC to collaborate with Waiver work groups for coordination of the waiver review. PCP flow chart with timelines for requirements to be completed in QIC.
 - c. MDHHS QIC Updates -SIS document in folder to support MDHHS QIC promising practices discussion. MSHN SIS assessor will provide information and attend the MDHHS QIC meeting,
 - d. MSHN Website - Corona Virus MSHN
- 7) Project Development

	<ul style="list-style-type: none"> a. VN Referral- Introduced Tammy Foster, the MSHN Veteran Navigator. Referral review with updates made to language related to military experience past or present. Additional questions related to the referral process (form versus email; documentation of declines; warm hand offs) will be discussed next month at QIC. b. Behavior Treatment Data – Deferred until February
ACTION STEPS	<ul style="list-style-type: none"> • CMHSP to provide feedback to the QAPIP Plan and Report by January 31. • MSHN-VN to provide a summary of the differences between the county Veteran Service Officer and the MSHN Veteran Navigator
KEY DATA INTS/DATES	<ul style="list-style-type: none"> • QIC February 24, 2022